# TRIUMPH Triumph Warranty Terms & Conditions

Thank you for choosing a Triumph motorcycle. This motorcycle is the product of Triumph's use of proven engineering, exhaustive testing, and continuous striving for superior reliability, safety, and performance.

This service handbook has been produced to provide a simple means of recording the servicing of your motorcycle and includes details of the warranty and other useful information concerning your motorcycle.

Ensure that the information in the table on **page 2** is correctly filled in.

Maintain maximum protection under warranty by ensuring your motorcycle is serviced in accordance with the recommendations of the scheduled maintenance chart in the Owner's Handbook.

If you should sell your motorcycle, ensure this book together with the other relevant documents are passed to the new owner. Please advise the new owner that they can notify Triumph of the change of ownership by completing the form found on the Triumph web site at www.triumphmotorcycles.com.

All new Triumph motorcycles are covered by a 24 (twenty-four) month unlimited mileage warranty, commencing from the date of first registration or the date of sale if the motorcycle remains unregistered. Within the warranty period, TRIUMPH MOTORCYCLES AMERICA LIMITED warrant the new Triumph motorcycle detailed on **page 2** to be free from any defect in materials used in the manufacture, and/or workmanship at the time of its manufacture.

Any part found to be defective during this period will be repaired or replaced at the discretion of TRIUMPH MOTORCYCLES AMERICA LIMITED by an authorized Triumph dealer.

Any part replaced under the warranty will be covered for the remaining period of the warranty.

Any parts replaced under warranty must be returned to TRIUMPH MOTORCYCLES AMERICA LIMITED and will become the property of TRIUMPH MOTORCYCLES AMERICA LIMITED.

TRIUMPH MOTORCYCLES AMERICA LIMITED may, at its discretion make any repairs or replacement of defective parts falling outside the warranty, but such work shall not be deemed to be any admission of liability.

TRIUMPH MOTORCYCLES AMERICA LIMITED will bear labor charges for work carried out under the warranty.

The warranty may be transferred to subsequent owners for the balance of the remaining warranty period.

DEALER STAMP



VIN		
Model Mr/Mrs/Miss	 License	
Forename(s) Surname		Gender
Address		
City/Town		
Zip/Post Code		

 The motorcycle must not have been used for competition, misused<sup>1</sup>, inadequately or incorrectly serviced or maintained.

TRIUMPH 🐺

- The motorcycle must not have been subject to any modification, repair or replacement other than as authorized by TRIUMPH MOTORCYCLES AMERICA LIMITED.
- З. The motorcvcle batterv is warranted for 12 (twelve) months from the original date of purchase of the motorcycle. After this 12 (twelve) month period, the battery is excluded from the terms of this warranty. The battery supplied with the motorcycle must be provided with sufficient charge to replenish that lost by the operation of the starting mechanism and/or the use of electrical equipment while the engine is not running. If the motorcycle is placed in to storage, remove the battery, and store it where it will not be exposed to direct sunlight, moisture. or temperatures. freezing Durina storage it should be given a slow charge (one Ampere or less) approximately once every two weeks

#### The warranty does not cover:

- The cost of transportation of the motorcvcle to or from the authorized Triumph dealer. or expenses incurred while the motorcycle is off the road for warranty repairs.
- Defects caused by the use of parts and accessories not authorized by TRIUMPH MOTORCYCLES AMERICA LIMITED
- Defects caused by faulty adjustment, or repairs and alterations performed by a NON-AUTHORIZED Triumph dealer
- The cost of removal and replacement of parts and unless supplied accessories, ลร original equipment. or recommended TRIUMPH by MOTORCYCLES AMERICA LIMITED.
- Normal servicing and normal service items, such as spark plugs, oil and air filters are not covered by this warranty. Similarly items which are expected to wear as part of their normal function such as tires, bulbs, chains, brake pads and clutch plates are also excluded, unless there is a manufacturing defect.
- Defects to the front fork oil seals as they are subject to wear and tear, including but not limited to damage caused by stone chips to the inner fork tubes.

<sup>&</sup>lt;sup>1</sup> Misuse includes any use not in accordance with the recommendations made in the 'how to ride the motorcycle' section of the Owner's Handbook and any use contrary to the warnings given in that same handbook. In addition, misuse will include, but not be limited to any use of the motorcycle which does not constitute normal road use.



- Seats, luggage, paint, chrome, polished aluminum items, or trim deterioration caused by normal wear and tear, exposure or lack of correct maintenance.
- Motorcycles used on a commercial basis.
- Defects which have not been reported to an authorized dealer within ten days of discovery of the defect.
- Motorcycles which have been inadequately lubricated, or for which the wrong fuel or lubricant has been used.

Should a warranty claim become necessary, TRIUMPH MOTORCYCLES AMERICA LIMITED and its authorized dealers shall not be liable for loss of use, inconvenience, lost time, commercial losses or other incidental or consequential damages.

Anv statement. condition. representation, description or warranty otherwise contained in any catalog. advertisement or other publication shall not be construed as enlarging, varying or overriding anything contained herein. MOTORCYCLES AMERICA TRIUMPH LIMITED reserve the right to make alterations or improvements without notification to any model or motorcycle without obligation to do so to motorcycles already sold.

This warranty does not affect your statutory rights.



As a responsible manufacturer, Triumph occasionally request your servicing dealer that your motorcycle undergo items of maintenance in addition to those specified in the routine maintenance schedule. These additional maintenance items should be recorded by your dealer, in the table below.

Date	<b>REFERENCE Nº</b>	WORK CARRIED OUT



In order that Triumph Motorcycles Limited may contact you in connection with any future technical, safety recall and/or promotional issues, please inform us of your new details at www.triumphmotorcycles.com.

## Second owner

Name		
Address		
Date		
Odometer reading		

# Third owner

Name
Address
Date
Odometer reading

# Fourth owner

Name
Address
Date
Odometer reading



# Caring For Your Motorcycle

Triumph Motorcycles have taken great care in the selection of materials, plating and painting techniques so as to provide its customers with a quality cosmetic appearance allied to durability. However, motorcycles are often used in hostile environmental conditions and in these circumstances it is essential that the motorcycle is washed, dried and lost lubricity replaced to prevent discoloration particularly of plated and unplated metallic surfaces. Your dealer can provide further information and advice if required. Ultimately the appearance of your motorcycle will very much depend on the care it receives.

For further information in regards to caring for your motorcycle, refer to the Owner's Handbook.



The following warranty applies to the noise control system and is in addition to the general Triumph warranty and the emission control warranty.

Per 40 C.F.R. § 205.173-1, Triumph Motorcycles America Limited, warrants that this exhaust system, at the time of sale, meets all applicable U.S E.P.A. federal noise standards. This warranty extends to the first person who buys this exhaust system for purposes other than resale, and to all subsequent buyers. Warranty claims should be directed to an authorized Triumph Motorcycles America dealer.

Triumph Motorcycles America Limited warrants to the first, and each subsequent owner, that the vehicle was designed and built so as to conform, at the time of sale, with the regulations of the U.S. Environmental Protection Agency (as tested following F-76 Drive-By test procedure) and, at the time of manufacture, was free from defects in materials and workmanship which would cause the motorcycle not to meet the U.S. Environmental Protection Agency Standards. This noise control system warranty extends for a period of 1 calendar year or 3,730 miles whichever occurs first from the date on which the motorcycle was delivered to the first retail purchaser or, in the case of a demonstration motorcycle or company motorcycle, the date on which the company placed the motorcycle in service prior to retail sale.

# Warning

This product should be checked for repair or replacement if the motorcycle noise has increased significantly through use, otherwise the owner may become subject to penalties under state and local ordinances.



# Owners are warned that the law prohibits:

(a) The removal or rendering inoperative by any person other than for purposes of maintenance, repair or replacement, of any device or element of design incorporated into any new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use and

(b) the use of the vehicle after such device or element of design has been removed or rendered inoperative by any person.

Acts which are likely to constitute tampering include the following:

- Removal or tampering with the mufflers, baffles or header pipes or any other component which conducts exhaust gases.
- 2. Removal of or puncturing of any part of the air intake system.
- 3. Failure to carry out maintenance as prescribed in the owner's manual.

 Replacement of any parts of the exhaust or air intake system with parts other than those specified by Triumph Motorcycles America Limited.

# The following items are not covered by the noise control system warranty:

- 1. Failures which arise through misuse, alterations or accident damage.
- Replacing, removing, or modifications of any part of the noise control system (consisting of the exhaust system and air intake system) with parts not certified to be noise legal for street use.
- З. Triumph Motorcycles America Limited and its authorized dealers shall not be liable for loss of use. inconvenience, lost time. commercial losses other or incidental or consequential damages.
- Any motorcycle which has had the odometer recorded mileage changed so that the correct mileage of the motorcycle cannot be accurately determined.



The following warranty applies to the emission control system and is in addition to the general Triumph warranty and the noise control system warranty.

Triumph Motorcycles America Limited warrants to the first and each subsequent owner, that the vehicle was designed and built so as to conform, at the time of sale, with the regulations of the U.S. Environmental Protection Agency and the California Air Resources Board and, at the time of manufacture. was free from defects in materials and workmanship which would cause the motorcycle not to meet the U.S. Environmental Protection Agency or California Air Resources Board Standards. This emission control system warranty extends for a period of 5 calendar years or 18,641 miles whichever occurs first, from the date on which the motorcycle was delivered to the first retail purchaser or, in the case of a demonstration motorcycle or company motorcycle, the date on which the company placed the motorcycle in service prior to retail sale.

# The following are not covered by the emission control system warranty:

- Failures which arise through misuse, alterations, accident damage or failure to carry out maintenance as described in the owner's manual.
- 2. The replacement of any parts required in the maintenance of the emission control system.
- 3 Triumph Motorcycles America Limited and its authorized dealers shall not be liable for loss of use. inconvenience. lost time. commercial losses or other incidental or consequential damages.
- Any motorcycle which has had the odometer recorded mileage changed so that the correct mileage of the motorcycle cannot be accurately determined.



#### Your warranty rights and obligations

The California Air Resources Board and Triumph Motorcycles America Limited are pleased to explain the emission control system on your motorcycle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Triumph Motorcycles America Limited must warrant the emission control system on your motorcycle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection and the ignition system. Also included may be hoses, connectors and other emission related assemblies.

Where a warrantable condition exists, Triumph Motorcycles America Limited will repair your motorcycle at no cost to you including diagnosis, parts and labor.



For a period of use of five years or 18,641 miles, whichever first occurs: If an emission related part on your motorcycle is defective, the parts will be repaired or replaced by Triumph Motorcycles America Limited. This is your emission control system DEFECTS WARRANTY.



As the motorcycle owner, you are responsible for the performance of the required maintenance listed in your owner's manual.

Triumph Motorcycles America Limited recommends that you retain all receipts covering maintenance on your motorcycle, but Triumph Motorcycles America Limited cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your motorcycle to a Triumph Motorcycles America Limited dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the motorcycle owner, you should also be aware that Triumph Motorcycles America Limited may deny you warranty coverage if your motorcycle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Triumph Motorcycles America Limited, Warranty Service Department, 100 Hartsfield Centre Parkway, Suite 200, Atlanta, GA 30354, or the California Air Resources Board at 9528 Telstar Avenue, El Monte, California 91731.

Triumph Motorcycles America Limited warrants to the first, and each subsequent owner, that the vehicle was designed and built so as to conform, at the time of sale, with the regulations of the California Air Resources Board and, at the time of manufacture, was free from defects in materials and workmanship which would cause the motorcycle not to meet the California Air Resources Board Standards.

This warranty period starts the date the motorcycle is delivered to the first retail purchaser or, if the motorcycle is placed in service as a demonstrator or company motorcycle prior to sale at retail, the date it is first placed in service.

The emission control system of each new Triumph motorcycle was designed, built and tested using only genuine Triumph Motorcycle parts and with these parts the motorcycle is certified as being in conformity with California emission control regulations.

WE RECOMMEND THAT ONLY GENUINE TRIUMPH MOTORCYCLE PARTS BE USED FOR MAINTENANCE REPAIR ΩR REPLACEMENT OF THE FMISSION CONTROL SYSTEM. However, if you are willing to pay for it yourself, you can have replacement or repair of your motorcycle's emission control system performed by any gualified repair establishment or individual using nongenuine parts.

Remember: Use of replacement parts which are not equal in quality to genuine Triumph parts may impair the effectiveness of the emission control system or otherwise damage your motorcycle. If other than genuine Triumph parts are used for maintenance, replacement or repair of components affecting emission control, vou should obtain written assurances that such non-Triumph parts are warranted by their manufacturer to be equal in quality to genuine Triumph Motorcycle parts in both performance



and durability. The use of non-Triumph replacement parts does not invalidate the warranty, if any, on other components unless the non-Triumph parts cause damage to warranted parts. However, we recommend that you go onlv to anv authorized Triumph Motorcycle dealer for repairs under warranty, that has factory-trained mechanics and genuine parts. However, in the case of an "emergency" (as defined below) where an authorized Triumph dealer is not reasonably available, you could have repairs performed at any available service establishment or by the owner, using any replacement part. A part not being available within 30 days, or a repair not beina complete within 30 days constitutes an emergency. Triumph Motorcycles America Limited will reimburse the owner for such repairs. including diagnosis, only if it is established that the repairs are covered under this emission warranty. Triumph Motorcycles America Limited parts reimbursement, however, will not exceed our suggested retail price for all warranted parts replaced and our labor reimbursement will be limited to our recommended time allowances for emission system repairs at the geographically appropriate hourly labor rate

To obtain reimbursement from Triumph Motorcycles America Limited for such emergency repairs, you must keep all failed parts and original receipts, marked "paid," so you can present them to an authorized Triumph dealer for their inspection. Triumph Motorcycles America Limited recommends that you bring your motorcycle to an authorized dealer for inspection to ensure that the emergency repairs were done properly.



The emission control system warranty covers the following "warranted parts" only:

- Fuel injection/engine management equipment including oxygen sensors
- Intake manifold
- Air cleaner box
- Spark advance/retard system
- Spark plugs (first 10,000 miles)

- Ignition coils
- Charcoal canister
- Cap, fuel tank
- Fuel/vapor separator (fuel tank)
- Vapor valve
- Rollover/pressure control valves
- If used on the above systems: hoses, clamps, fittings, tubing, sealing gaskets and mounting hardware.

# What Is Not Covered By This Emission Warranty



The emission control system warranty does not cover:

Malfunctions in any "warranted parts" caused by any of the following; abuse, misuse, modification, alteration, tampering, disconnection, or improper or inadequate maintenance.

Damage resulting from accident, acts of nature or other events beyond the control of Triumph Motorcycles America Limited.

The repair or replacement of "warranted parts" which are scheduled for replacement prior to 18,641 miles (such as spark plugs, which are scheduled for replacement at 10,000 miles) once these parts have been replaced at the first replacement interval as part of required maintenance services. Repairs and services performed by anvone other than an authorized Triumph dealer (except in case of California emeraencv). The Air Resources Board defines an "emergency" as an authorized dealer not being reasonably available or the lack of availability of "warranted parts" within a reasonable time period not to exceed 30 davs.

Loss of time, inconvenience, loss of use of the motorcycle, or commercial loss.

Repairs on any motorcycle of which odometer mileage has been changed so that mileage cannot be really determined.



The following pages are used to record services carried out by your authorized Triumph dealer. Motorcycling will be enhanced by the knowledge that your motorcycle is being serviced to the high standards demanded by Triumph Motorcycles Limited.

Moreover, proof that your motorcycle has been serviced to these standards could be a useful aid in case you decide to sell your motorcycle or to exchange it for another Triumph motorcycle.

Your motorcycle may require more frequent servicing if operated in severe climates or conditions, or if used for short, stop-start journeys. Further information can be obtained from your authorized Triumph Motorcycles dealer.

The first service MUST be carried out at 500 miles (800 kilometers)/1 month, whichever comes first.

# Stamps

# **Scheduled Service**

500 miles 800 km or 1 month, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ...... Miles/km .....

# **Scheduled Service**

20,000 miles 32,000 km or 2 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ..... Miles/km .....

# **Scheduled Service**

10,000 miles 16,000 km or 1 year, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ...... Miles/km .....

# **Scheduled Service**

30,000 miles 48,000 km or 3 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ..... Miles/km .....



## Scheduled Service Scheduled Service 40.000 miles 50.000 miles 64,000 km or 4 years, 80.000 km or 5 years. whichever comes first. whichever comes first. Dealer's Stamp Dealer's Stamp Service carried out in accordance with the Service carried out in accordance with the scheduled maintenance chart scheduled maintenance chart Date Date ..... ..... Miles/km ..... Miles/km **Scheduled Service** Scheduled Service 60,000 miles 70,000 miles 96,000 km or 6 years, 112,000 km or 7 years, whichever comes first. whichever comes first. Dealer's Stamp Dealer's Stamp Service carried out in accordance with the Service carried out in accordance with the scheduled maintenance chart scheduled maintenance chart Date ..... Date Miles/km ..... Miles/km .....

# Stamps

# **Scheduled Service**

80,000 miles 128,000 km or 8 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ...... Miles/km .....

# **Scheduled Service**

100,000 miles 160,000 km or 10 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ..... Miles/km .....

# **Scheduled Service**

90,000 miles 144,000 km or 9 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ...... Miles/km .....

# **Scheduled Service**

110,000 miles 176,000 km or 11 years, whichever comes first.

Dealer's Stamp

Service carried out in accordance with the scheduled maintenance chart

Date ..... Miles/km .....



Scheduled Service	Scheduled Service
120,000 miles 192,000 km or 12 years, whichever comes first.	130,000 miles 208,000 km or 13 years, whichever comes first.
Dealer's Stamp	Dealer's Stamp
Service carried out in accordance with the scheduled maintenance chart	Service carried out in accordance with the scheduled maintenance chart
Date Miles/km	Date Miles/km
Scheduled Service	Scheduled Service
140,000 miles 224,000 km or 14 years, whichever comes first.	150,000 miles 240,000 km or 15 years, whichever comes first.
Dealer's Stamp	Dealer's Stamp
Service carried out in accordance with the scheduled maintenance chart	Service carried out in accordance with the scheduled maintenance chart
Date Miles/km	Date Miles/km

# **Triumph Overseas**



If you are traveling abroad and require assistance or advice from a Triumph dealer, contact the subsidiary or importer for the country which you are visiting.

Subsidiary offices are listed below.

For an up to date list of authorized Triumph dealers and importers, visit www.triumphmotorcycles.co.uk.

## Subsidiary Offices

#### Benelux

Triumph Netherlands Tel: +31 725 41 0311 Email: Benelux@Triumph.co.uk

#### Brazil

Triumph Motorcycles Brazil Ltda Tel: +55 11 3010 1010 Email: sac.triumph@europassistance.com.br

#### Denmark/Finland/Norway/Sweden

Triumph Motorcycles AB Tel: +46 8 680 68 00 Fax: +46 8 680 07 85

## France

Triumph S.A. Tel: +33 1 64 62 3838 Fax: +33 1 64 80 5828

## Germany

Triumph Motorrad Deutschland GmbH Tel: +49 6003 829090 Fax: +49 6003 8290927

#### India

Triumph Motorcycles (India) Private Limited Tel: 1 800 3000 0051 (toll free) Email: customer.care@triumphmotorcycles.in

## Italy

Triumph Motorcycles srl Tel: +39 02 93 454525 Fax: +39 02 93 582575

#### Japan

Triumph Motorcycles Japan K.K. Tel: +81 3 6453 9810 Fax: +81 3 6453 9811

## Spain/Portugal

Triumph Motocicletas España, S.L Tel: +34 91 637 7475 Fax: +34 91 636 1134

# Thailand

Triumph Thailand Tel: +66(0)20170333 Fax: +66(0)20170330

United Kingdom/Eire

Triumph Motorcycles Ltd Tel: +44 1455 45 5012 Fax: +44 1455 45 2211

## USA

Triumph Motorcycles (America) Ltd Tel: +1 678 854 2010 Fax: +1 678 854 8740